

Draft Questionnaire for colleagues and staff running existing mentoring programmes in UAL.

Structure

1. How often does the mentoring programme run?
2. How many people are able to participate in the programme?
3. How are participants selected?
4. How flexible is the programme structure?

Matching

5. What criteria do you use to match mentors with mentees? (e.g. industry, demographic etc.)
6. Have you tried any other methods in the past?
7. Do you believe any improvements could be made to the current matching process?
8. How do assess how the mentor relationships are progressing? (Check - ins, feedback forms)
9. How often do you get requests for rematches?

Engaging different demographics

- 10.If any, are there certain groups you struggle to engage with?
- 11.Have you tried any methods to increase participation from these groups?
- 12.Do you believe there are any barriers preventing participation from these groups?
- 13.How are mentees prepared for the programme?

Feedback

- 14.Do you collect feedback from the mentors and mentees?

15.If yes how is this feedback collected?

16.Are there any trends you identify in the feedback collected?

17.Are there any areas of feedback related to black student participation that you would like to act on but have found challenging to implement?

Dropout rates

18. What are the dropout rates like?

19.Are you able to conduct exist interviews with those that drop out?

20.Have you noticed any trends in the mentees that drop out?

21.Have you attempted to address the dropout rates in any way over the years?

22.If yes, what has been put in place?

Team challenges

23.What are the biggest challenges faced by your team when running the mentoring programme?

24.What do you think would be good solutions to these challenges (try to use blue sky thinking)